

HOW TO INSTALL REMOTE DESKTOP FOR macOS Catalina

Microsoft Remote Desktop 10 is available for download through the Mac App Store.

Go to the icon Dock on your desktop and click the blue "App Store" icon to open it.

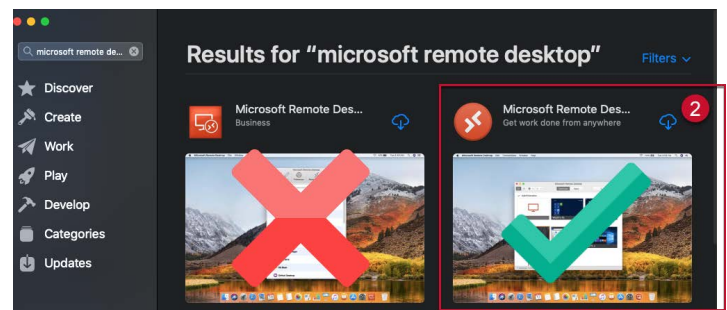
The Microsoft Remote Desktop App can be found by clicking [here](#) or by going to the Apple Store

<https://apps.apple.com/us/app/microsoft-remote-desktop-10/id1295203466?mt=12>

Inside the Mac App Store, type "**Microsoft Remote Desktop 10**" into the search bar at the top right hand portion of the window.

To begin downloading Microsoft Remote Desktop 10 click the "Get" button. This app is free, so no price is listed. Once you click on "Get," the button it will turn green and say "Install app." Click the button again.

After this, you can close out of the App Store.



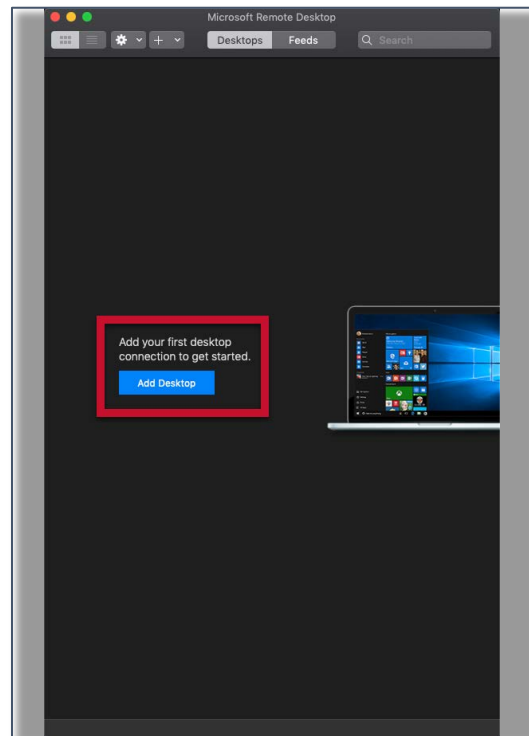
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To access the Microsoft Remote Desktop app, click the grey "Launchpad" icon in the Dock. Click the Microsoft Remote Desktop 10 app icon.

If you can't find the icon (it will look the same as it did in the App Store), try swiping left. If you have many applications, the Launchpad will have multiple pages.



Once open, click "Add Desktop"



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Information needed for this window is as follows:

PC name = remote1.law.umaryland.edu (remote desktop server) or L10-PCNAME.law.umaryland.edu (If connecting directly to desktop).

PC Name can be found by clicking the start button on your computer and searching for "View PC Name". If you cannot locate your computer name, the IT Team can assist you.

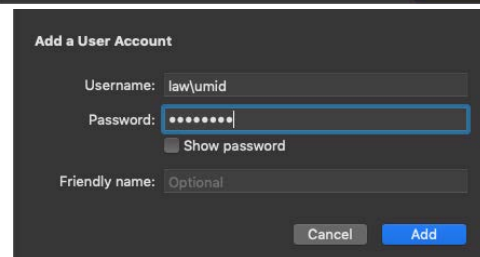
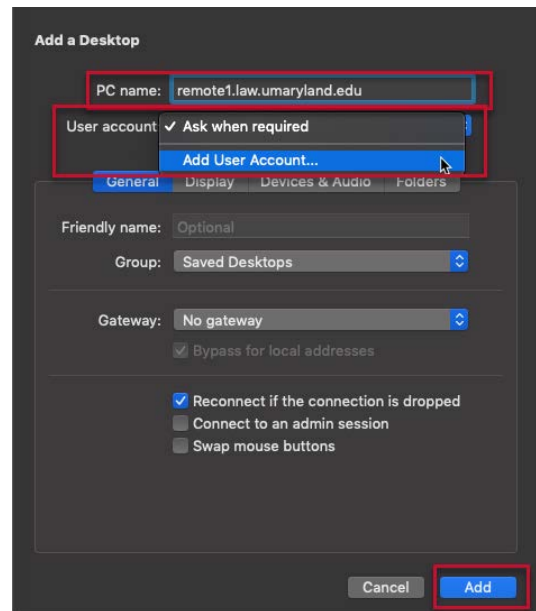
User account = Ask When Required (you'll be prompted every time) or "Add User Account" (2nd Screenshot)

Username format must be "Law\UMID"

Friendly Name = any name you want it to be. For example, "School of Law" (Optional)

Gateway = "No Gateway"

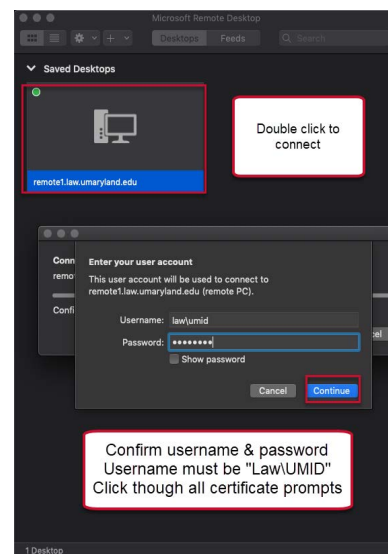
You may leave the other options as they are.



Double Click the saved desktop to continue. If prompted, confirm username is in "Law\UMID" format.

Accept any certificate prompt that's displayed.

Please call 410-706-5771 or email help@law.umaryland.edu with any questions.



Call the Information Technology helpline at 410-706-5771 or send an email to help@law.umaryland.edu for help if needed.