C-DRUM offers customized conflict management training, professional development and systems design services. We specialize in dynamic, interactive trainings tailored to individual client and organizational needs.

A variety of training formats, including on-site services, on-line modules and virtual meetings, are offered. Large and small group trainings, and “train-the-trainer” models are available.

C-DRUM staff are trained, active and highly experienced neutrals skilled in a range of processes, including mediation, negotiation, facilitation, coaching, restorative approaches, circle processes and ombudsman functions.

For more information, contact us:
Center for Dispute Resolution at the University of Maryland Francis King Carey School of Law 500 West Baltimore Street Baltimore, MD 21201
cdrum@law.umd.edu
www.cdrum.org
410-706-4272

Our clients have included:
• U.S. Department of Defense
• U.S. Department of Transportation
• State of Maryland
  • Shared Neutrals
  • Mediation Program
• District Court of Maryland
• The Johns Hopkins University
• Maryland State Department of Education
• Maryland Public Television
• Baltimore City Public Schools
• Maryland Judiciary

Resolving conflicts. Building capacity.
“I was thrilled and thankful for the professional development, as the experience and the resources provided were extremely helpful. ... I’ve always held the program out as the bar for what behavior intervention training should look like ...”

“The conversation within the class and the information provided by the trainers made the class enjoyable. The trainers have a depth of experience and shared it with the class in a candid and open manner.”