Navigating Communication Landmines in Ethics Consultation

Wednesday, June 13, 2012
1:00 - 5:00 p.m.
Carroll Hospital Center
200 Memorial Avenue
Westminster, MD, 21157

Failed communication, rather than an ethical dilemma or uncertainty, is at the root of a significant percentage of ethics consultation requests. Thus, mastery of skilled communication is the foundation of an effective ethics consultation response. This workshop was co-developed by Lucia Wocial, PhD, RN, Nurse Ethicist with The Fairbanks Center for Medical Ethics (FCME) at Indiana University Health and Sandra Petronio, PhD, Professor in the Department of Communication Studies, senior affiliate faculty with FCME, and Core Faculty of the Indiana University Center for Bioethics. Dr. Wocial will review essential communication theory and research as it applies to the process of ethics consultation. Participants will use case examples to practice the application of communication strategies useful in emotionally charged situations. Dr. Wocial will engage the audience in active dialogue and focus on the initial steps of an ethics consultation: clarification of the consultation request and assembling the relevant information for synthesis of the information. Participants will learn and practice the scientific application of communication strategies that can inform the art of ethics consultation.

Jointly Sponsored by the Carroll Hospital Center and The Maryland Health Care Ethics Committee Network at the University of Maryland Francis King Carey School of Law
Navigating Communication Landmines in Ethics Consultation

Workshop Speaker & Facilitator
Lucial D. Wocial, PhD, RN, has been in clinical practice for more than 25 years, with a clinical background in neonatal intensive care. Dr. Wocial has extensive experience doing clinical ethics consultation. She is currently the nurse ethicist and program leader in nursing ethics for the Fairbanks Center for Medical Ethics at Indiana University Health in Indianapolis, Indiana, and an adjunct assistant professor at the Indiana University School of Nursing. She is a member of the Clinical Ethics Consultation Affairs (CECA) standing committee for the American Society for Bioethics and Humanities, and she currently chairs the National Nursing Ethics Conference Planning Committee. Dr. Wocial and Dr. Petronio, who co-developed this workshop, presented it at the International Clinical Ethics Consultation conference in Portland, Oregon in 2010. They use it as part of their ongoing training program for Fellows at the Fairbanks Center for Medical Ethics.

Workshop moderators
Angela Boggs, MS, MA, BCC, is the Manager of Spiritual Care at Carroll Hospital Center and Patient Care Advisory Committee chair.

Anita J. Tarzian, PhD, RN is MHECN Program Coordinator, Law & Health Care Program, University of Maryland School of Law, Associate Professor at the University of Maryland School of Nursing, and an ethics and research consultant.

AGENDA

12:30 – 1:00 p.m.  Registration
1:00 – 1:15 p.m.  Welcome and Introductory remarks
1:15 – 2:00 p.m.  Communication Competencies in Ethics Consultation
2:00 – 2:45 p.m.  CASE STUDY APPLICATION #1
2:45 – 3:00 p.m.  Implications for ethics consultation
3:00 – 3:15 p.m.  BREAK
3:15 – 4:00 p.m.  Spotting & Disarming Communication Landmines
4:00 – 4:45 p.m.  CASE STUDY APPLICATION #2
4:45 – 5:00 p.m.  Implications for ethics consultation
5:00 – 5:15 p.m.  Summary & closing remarks
5:15 p.m.  Adjournment
REGISTRATION

Visit [http://www.law.umaryland.edu/mhecn](http://www.law.umaryland.edu/mhecn) (click on “conferences”) to register online or complete the attached registration form.

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*Carroll Hospital Center staff: please contact Angela Boggs before registering (aboggs@carrollhospitalcenter.org; 410-871-6679)

Registration fee includes snacks (lunch will not be served). If registration is cancelled before May 31, a refund is available upon request.

PARKING & DIRECTIONS

Parking is complimentary and is located behind the hospital’s Dixon Building. Please park in the Dixon Associate and Hospital Associate sections of the Dixon lot. The event is being held in the Dixon Building, in The Women’s Place library and conference room. Please visit [www.mapquest.com](http://www.mapquest.com) or [http://www.carrollhospitalcenter.org](http://www.carrollhospitalcenter.org) for driving directions.

CONTINUING EDUCATION

Physicians: This activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint sponsorship of Carroll Hospital Center and the Maryland Health Care Ethics Committee Network. Carroll Hospital Center is accredited by MedChi, The Maryland State Medical Society, to provide continuing education for physicians. Carroll Hospital Center designates this live activity for a maximum of 3.75 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in this activity.

Nurses: This activity has been submitted to the Maryland Nurses Association for approval to award contact hours. The Maryland Nurses Association is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center’s Commission on Accreditation.

Social Workers: This activity has been approved by the National Association of Social Workers to award 4 contact hours (.4 CEUs).

Please visit the MHECN website for updates about CMEs and CEUs available for this conference. [http://www.law.umaryland.edu/mhecn](http://www.law.umaryland.edu/mhecn).

AMERICANS WITH DISABILITIES ACT

If you require special accommodations to attend or participate in this CME activity, please provide information about your requirements to Aster Wolfe at (410) 706-2088 or (1-800-735-2258 TTY/voice) at least five business days in advance.
REGISTRATION FORM
Please complete and return registration form and check to:
Aster Wolfe, University of Maryland Francis King Carey School of Law,
500 West Baltimore Street, Baltimore, MD 21201-1786
or register online at www.law.umaryland.edu/mhecnc (click on “conferences”)
Please make checks payable to “University of Maryland”

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Online registration will be confirmed by email and tickets will be held at the door. You may confirm reservations sent through the mail by calling 410-706-2088 or by emailing awolfe@law.umaryland.edu.